

CONDITIONS OF CONTRACT

Yearly maintenance of your stair lift will save costly breakdowns and add years to the life of your expensive equipment. Advanced Stairlifts (Scotland) Limited provides a skilled maintenance and repair service for all our Clients with our 24 hour breakdown policy.

1. Advanced Stairlifts (Scotland) Limited undertake to thoroughly inspect, lubricate and adjust the stair lift equipment in normal working hours (Monday-Friday 9am-5pm).
2. The contract shall commence from the date of the acceptance letter and continue until cancelled in writing by either party at any time.
3. The prices quoted in this contract are based on current costs and are open for acceptance within 21 days, following which they may be subject to increase.
4. Contract prices are generally reviewed annually.
5. Breakdowns will be attended to outside working hours where necessary under your 24-hour breakdown policy, whichever contract is taken.
6. Exclusion from contract, where person or persons other than Advanced Stairlifts staff have attempted repairs.
7. **Exclusion from contract where the faults have been caused or are attributable to misuse, negligent use or used contrary to the manufacturer's recommendations. Also excludes replacement carriages, motors and rails.**